



Return/Exchange Policy for FCS LLC Products and Programs

Updated 09/24/2019

The Mission of FCS LCC is to help women achieve the lifestyle they desire. We will do this by providing the best information, products and services available. If at any point you decide that any of our products aren't 100% satisfactory to you, remember you are protected by our 100% Satisfaction Guarantee.

100% Satisfaction Guarantee-What it is:

We want you to feel confident that FCS LLC provides you everything that we say we will. If you do not feel as though we came through on our promise on your membership enrollment, simply send an email to info@thelifestylemogul.com and we will be happy to refund your initial membership fee if the conditions below are met.

100% Satisfaction Guarantee-What it is not:

The satisfaction guarantee is not your scapegoat for not using the program. Harsh? Maybe, but it is our personal belief that when you financially invest in yourself, you are far more likely to utilize the tools available to you. Our tools have been developed to enable you to take control of your Lifestyle, mentality and, ultimately, your self-confidence. We have developed a system to educate YOU to create sustainable results - but the first step starts with you.

If for any reason you are removed, canceled, or caught going against FCS LLC policies of any type, you will not be refunded any investment for any reason.

FCS LLC Coaching Return Policy

Updated 09/24/2019

In order for this Coaching program to be successful: FCS LLC needs to invest in you, including hiring your Coach and providing your Coach the ongoing training she needs so you can succeed; your Coach needs to invest in you, including managing her schedule and turning away other opportunities to help you succeed; and You need to invest in you, including committing to seeing the Coaching program through for duration agreed upon. Because we – FCS LLC, your Coach, and You – are All In, except as set forth in the “Satisfaction Guaranteed” promise below there will be no refunds for any reason, even if you have paid for the entire year up front. If you decide to disengage from the Coaching

program for any reason, you will remain liable for the entire amount, including monthly payments for the entire 12-month term.

Satisfaction Guarantee: the foregoing notwithstanding, if you participate in the Coaching for the entirety, and at the end you feel like it did not help you, or you did not get the results you want, we will refund the money you paid for the Coaching 100%. To be eligible for the Satisfaction Guarantee you must have submitted your Weekly Progress Report to your Coach at least 95% of the time. You WILL NOT be eligible for the Satisfaction Guarantee if you disengage from the program and fail to follow it as instructed. You also will not be refunded based on the terms of the individual Coaching Agreement/Contract you & your coached signed upon the start of your program. Where this contract states if FCS LLC for any reason finds the request for refund is not applicable, then therefore FCS LLC is not liable to the refund, whether it be a portion or in its entirety.

These standards apply to any and all FCS LLC nutrition, fitness, coaching, and membership programs.

Once the refund request is approved, in all cases, refunds will be made ONLY via the original form of payment. Please note that it may take up to two (2) billing cycles for the refund credit to appear on your statement.